

Capita's 4th National Conference

Serious Case Reviews

Tuesday 29th January 2013 – Central London



Chair: Jackie Carnell
Independent Chair
Stoke on Trent Safeguarding Children Board and Staffordshire Safeguarding Children Board

Speakers Include:

Anne Gair
Child Safeguarding Division
Department for Education

Dr Sheila Fish
Senior Research Analyst
Social Care Institute for Excellence

Briony Ladbury
Senior Strategic Safeguarding Children Advisor
NHS London

Cathy Griffiths
Head of Quality (Children and Young People)
Gloucestershire County Council

Detective Inspector Russell Pearson
Review Officer
Metropolitan Police Service

Mark Ivory
Policy and Communications Manager
The College of Social Work

Contributors

Serious Case Reviews

Tuesday 29th January 2013 – Central London

About the Event

"This review recommends regular review of cases becomes the norm and that the 'systems approach' used in the health sector is adopted and applied, in particular, to Serious Case Reviews. This will enable deeper learning to overcome obstacles to good practice."

The Munro Review of Child Protection: Final Report - A child-centred system

The Serious Case Review (SCR) system in England is undergoing fundamental changes. Following Munro's recommendations, the recent DfE consultation on the **Statutory Guidance on Learning and Improvement** sets out a new approach to **commissioning, managing and writing reviews** which aims to **maximise learning**.

Capita's 4th National Serious Case Reviews Conference addresses **how you can make the transition to this new approach**, allowing you to **embed sustainable improvements in services and ensure better outcomes for all**.

Expert speakers explore all of the key issues including:

- **Practical delivery challenges** of transitioning to the new system
- **Resourcing reviews** and **selecting skilled, accredited and independent reviewers**
- **Quality assuring reviews** and **ensuring transparency and accountability**
- **Disseminating key lessons** and **moving away from a focus on apportioning blame**

Attend this timely conference to ensure that you are fully equipped to fulfil your role in **conducting effective SCRs** and to translate their findings into **meaningful and lasting service improvement**.

Benefits of Attending

- **Hear directly from the DfE** on the latest policy developments and **Government's direction of travel on improving the impact of SCRs**
- Explore the **different approaches to learning from serious incidents** with those involved in developing new models
- Discover the complexities of **information sharing** and working with partner organisations during **parallel proceedings**
- Take away lessons learned and front-line experiences of **applying the systems methodology from SCIE pilot sites**
- Have the opportunity to discuss the latest thinking on **the future of quality assuring reviews** with the **Children's Improvement Board**
- Understand how the new system can be adapted for cases involving **vulnerable adults and incidents that fall below the SCR threshold**
- Find out how to plan and deliver an **effective communications strategy** following an SCR



Who Should Attend

Relevant to Local Authorities, Social Services, Health, Housing, Police, and Probation including:

- Local Safeguarding Children's Boards (LSCBs)
- Safeguarding Adults Boards (SABs)
- Child Protection Teams
- Adult Safeguarding Teams
- Named Nurses and Doctors for Safeguarding
- Mental Health Teams
- Domestic Violence Teams
- Youth Offending Teams
- Public Protection Teams
- Police Authority Representatives
- Sheltered and Supported Housing Teams
- Press and Communications Teams
- Children and Family Court Advisory and Support Service (Cafcass)

Forthcoming Events

Improving Outcomes for Disabled Children and Their Families

– 6th December 2012 – Central London

Commissioning Children's Services – 11th December 2012 – Central London

Safeguarding Adults – 25th February 2013 – Central London

Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Matt Turton on 0207 960 7717 or email matt.turton@capita.co.uk

09.20 Registration Tea and Coffee

09.50 Chair's Opening Remarks

Jackie Carnell, Independent Chair
Stoke on Trent Safeguarding Children Board and
Staffordshire Safeguarding Children Board

Keynote Address

10.00 A New Approach to Serious Case Reviews:
 Understanding the Changes and Preparing for Transition

- Policy aims and principles of the new guidance
- Key issues arising from the consultation
- Delivery challenges ahead

Anne Gair, Child Safeguarding Division
Department for Education

10.20 Questions and Discussion

Models of Learning and Systems Methodology

10.30 Integrating systems Learning Activities through a
 Learning and Improvement Framework

- Key features and benefits of the systems approach
- Contrasting the SCIE model with traditional SCR processes
- Training and accreditation for reviewers and next steps

Dr Sheila Fish, Senior Research Analyst
Social Care Institute for Excellence and
Sarah Peel, Group Manager and Local Authority Designated
 Officer (LADO)
City and Hackney Safeguarding Children Board

10.50 Questions and Discussion

11.00 Networking Tea and Coffee Break

11.30 Developing and Adapting the SCR Process for Health
 Partners

- Understanding differences in terminology and culture
- Articulating the challenges and impacts of SCRs on NHS staff and organisations
- Addressing issues of risk, accountability and performance

Briony Ladbury
 Senior Strategic Safeguarding Children Advisor
NHS London

11.50 Questions and Discussion

12.00 The Significant Incident Learning Process (SILP)

- Management reviews of incidents below the SCR threshold •
 The relationship between SILP and other review processes
- Explanation of the methodology
- Learning in action: an LSCB perspective

Graham Tilby, Divisional Manager Safeguarding and Review
Dudley Metropolitan Borough Council
 and Co-ordinator, **Dudley Safeguarding Children Board**

12.20 Questions and Discussion

12.30 Responding to Findings and Demonstrating Impact to
 Achieve Lasting Improvement

- The impact on the case group
- Implications for frontline multi-agency practice
- Lessons learnt for the Local Safeguarding Children Board

Cathy Griffiths
 Head of Quality (Children and Young People)
Gloucestershire County Council

12.50 Questions and Discussion

13.00 Networking Lunch

14.00 Panel Discussion: Ensuring Quality and Accountability of
 Reviews

*As Ofsted will no longer be evaluating SCRs how can we ensure
 the quality of SCRs and communicate learning at a national and
 regional level?*

Speakers from the morning sessions will be joined by

Amanda Hatton
 Munro and Social Work Reform
Children's Improvement Board

14.30 Piloting the Systems Methodology in Adult Safeguarding

*Examine the key benefits and challenges faced when applying
 the systems methodology to adult serious case reviews*

Jane Duncan
 Head of Safeguarding and Care Governance
Hampshire County Council

14.50 Questions and Discussion

15.00 Networking Tea and Coffee Break

15.20 Running a Serious Case Review in Parallel with Criminal
 Proceedings

- To what extent and in what format do we share information?
- Understanding how a SCR may affect a criminal investigation or domestic homicide review
- New processes and emerging issues

Detective Inspector Russell Pearson
 Review Officer
Metropolitan Police Service

15.40 Communicating with the Public and the Media

- Implications of publishing reports for the families involved
- Developing a clear communication strategy following a serious incident
- Handling media attention effectively

Mark Ivory
 Policy and Communications Manager
The College of Social Work

16.00 Session Questions and Discussion

16.10 Chair's Closing Remarks and Close of Conference



Booking Form

Serious Case Reviews

Tuesday 29th January 2013 – Central London

BOOKING SOURCE CODE: SMMK <small>PDF</small>
--

DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

Correspondence Address

Organisation
Address
Postcode

1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


3rd Delegate *BOOK A 3rd DELEGATE @ 1/2 PRICE

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


EASY WAYS TO BOOK

 FAX your completed form to 0870 165 8989

 ONLINE www.capitaconferences.co.uk

 POST your completed form to:
Capita Conferences Administration, Ground Floor,
17-19 Rochester Row, London, SW1P 1LA



 ENQUIRIES **0207 227 6537**

EMAIL conference.events@capita.co.uk

PAYMENT DETAILS

Public Sector @ £350.00 plus VAT No. of delegates
Private Sector @ £545.00 plus VAT No. of delegates
***Concessionary Discount** @ £225.00 plus VAT No. of delegates

**Discounts cannot be combined*

Charities registered with the Charity Commission, Tenant Groups, Patient Groups and Older People's Forums are eligible for this discount.

TOTAL NUMBER OF DELEGATES

Charity Commission Registration No.

TOTAL COST £ _____

Your Purchase Order/Reference Number _____

INVOICE ADDRESS

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Postcode	Telephone
Email	

Payment terms are 30 days and payment must be received before the conference date.
We will issue an invoice upon receipt of your booking and payment can be made: online by credit/debit card; BACS or cheque.

I have read the terms and conditions and understand the cancellation policy
Signature required

Purchase of Delegate Pack Only

If you are unable to attend the event, but would like to receive supporting documentation please indicate below:

PDF Electronic Version @ £95 – plus VAT

Hard Copy Paper @ £95 – no VAT

Invoices issued after the event when order processed. See payment options below.

PAYMENT INFORMATION

Payments to CAPITA BUSINESS SERVICES LTD.
Bank: Barclays Bank Plc
Sort Code: 20-67-59
Account No: 60864978
Email remittances:
cbsremittances@capita.co.uk or fax
to 020 7504 3551

Please send payments, quoting conference code **HS01132**, to: Capita Business Services Ltd. Accounts Receivable, PO Box 212, Faverdale Industrial Estate, Darlington DL1 9HN.

A VAT invoice will be issued on receipt of payment
VAT No: 618 1841 40

HOTEL ACCOMMODATION

The conference fees do not include accommodation. For discounted accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email capexternal@capita.co.uk. Please quote the title of the Conference for preferential rates.

TERMS & CONDITIONS

CANCELLATIONS confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

VENUE AND REGISTRATION DETAILS will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

PROGRAMME AMENDMENTS Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

CHANGE OF DETAILS
Have your details changed, are they incorrect or you do not wish to receive any future mailings? Please email: conference.events@capita.co.uk.

DATA PROTECTION
Capita Business Services Ltd may use your details to send you information about our further conferences and services. If you would prefer not to receive this information, please tick this box.

© COPYRIGHT 2012.

