

Capita's 4th National Conference

## Serious Case Reviews

Tuesday 29th January 2013 – Central London



**Chair: Jackie Carnell**  
Independent Chair  
**Stoke on Trent Safeguarding Children Board and Staffordshire Safeguarding Children Board**

**Speakers Include:**

**Anne Gair**  
Child Safeguarding Division  
**Department for Education**

**Dr Sheila Fish**  
Senior Research Analyst  
**Social Care Institute for Excellence**

**Briony Ladbury**  
Senior Strategic Safeguarding Children Advisor  
**NHS London**

**Cathy Griffiths**  
Head of Quality (Children and Young People)  
**Gloucestershire County Council**

**Detective Inspector Russell Pearson**  
Review Officer  
**Metropolitan Police Service**

**Mark Ivory**  
Policy and Communications Manager  
**The College of Social Work**

Contributors

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### About the Event

*"This review recommends regular review of cases becomes the norm and that the 'systems approach' used in the health sector is adopted and applied, in particular, to Serious Case Reviews. This will enable deeper learning to overcome obstacles to good practice."*

#### The Munro Review of Child Protection: Final Report - A child-centred system

The Serious Case Review (SCR) system in England is undergoing fundamental changes. Following Munro's recommendations, the recent DfE consultation on the **Statutory Guidance on Learning and Improvement** sets out a new approach to **commissioning, managing and writing reviews** which aims to **maximise learning**.

Capita's 4th National Serious Case Reviews Conference addresses **how you can make the transition to this new approach**, allowing you to **embed sustainable improvements in services and ensure better outcomes for all**.

Expert speakers explore all of the key issues including:

- **Practical delivery challenges** of transitioning to the new system
- **Resourcing reviews** and **selecting skilled, accredited and independent reviewers**
- **Quality assuring reviews** and **ensuring transparency and accountability**
- **Disseminating key lessons** and **moving away from a focus on apportioning blame**

Attend this timely conference to ensure that you are fully equipped to fulfil your role in **conducting effective SCRs** and to translate their findings into **meaningful and lasting service improvement**.

### Benefits of Attending

- **Hear directly from the DfE** on the latest policy developments and **Government's direction of travel on improving the impact of SCRs**
- Explore the **different approaches to learning from serious incidents** with those involved in developing new models
- Discover the complexities of **information sharing** and working with partner organisations during **parallel proceedings**
- Take away lessons learned and front-line experiences of **applying the systems methodology from SCIE pilot sites**
- Have the opportunity to discuss the latest thinking on **the future of quality assuring reviews** with the **Children's Improvement Board**
- Understand how the new system can be adapted for cases involving **vulnerable adults and incidents that fall below the SCR threshold**
- Find out how to plan and deliver an **effective communications strategy** following an SCR



### Who Should Attend

Relevant to Local Authorities, Social Services, Health, Housing, Police, and Probation including:

- Local Safeguarding Children's Boards (LSCBs)
- Safeguarding Adults Boards (SABs)
- Child Protection Teams
- Adult Safeguarding Teams
- Named Nurses and Doctors for Safeguarding
- Mental Health Teams
- Domestic Violence Teams
- Youth Offending Teams
- Public Protection Teams
- Police Authority Representatives
- Sheltered and Supported Housing Teams
- Press and Communications Teams
- Children and Family Court Advisory and Support Service (Cafcass)

### Forthcoming Events

**Improving Outcomes for Disabled Children and Their Families**

– 6th December 2012 – Central London

**Commissioning Children's Services** – 11th December 2012 – Central London

**Safeguarding Adults** – 25th February 2013 – Central London

### Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Matt Turton on 0207 960 7717 or email [matt.turton@capita.co.uk](mailto:matt.turton@capita.co.uk)

09.20 Registration Tea and Coffee

09.50 Chair's Opening Remarks

**Jackie Carnell**, Independent Chair  
**Stoke on Trent Safeguarding Children Board** and  
**Staffordshire Safeguarding Children Board**

Keynote Address

10.00 A New Approach to Serious Case Reviews:  
 Understanding the Changes and Preparing for Transition

- Policy aims and principles of the new guidance
- Key issues arising from the consultation
- Delivery challenges ahead

**Anne Gair**, Child Safeguarding Division  
**Department for Education**

10.20 Questions and Discussion

Models of Learning and Systems Methodology

10.30 Integrating systems Learning Activities through a  
 Learning and Improvement Framework

- Key features and benefits of the systems approach
- Contrasting the SCIE model with traditional SCR processes
- Training and accreditation for reviewers and next steps

**Dr Sheila Fish**, Senior Research Analyst  
**Social Care Institute for Excellence** and  
**Sarah Peel**, Group Manager and Local Authority Designated  
 Officer (LADO)  
**City and Hackney Safeguarding Children Board**

10.50 Questions and Discussion

11.00 Networking Tea and Coffee Break

11.30 Developing and Adapting the SCR Process for Health  
 Partners

- Understanding differences in terminology and culture
- Articulating the challenges and impacts of SCRs on NHS staff and organisations
- Addressing issues of risk, accountability and performance

**Briony Ladbury**  
 Senior Strategic Safeguarding Children Advisor  
**NHS London**

11.50 Questions and Discussion

12.00 The Significant Incident Learning Process (SILP)

- Management reviews of incidents below the SCR threshold •  
 The relationship between SILP and other review processes
- Explanation of the methodology
- Learning in action: an LSCB perspective

**Graham Tilby**, Divisional Manager Safeguarding and Review  
**Dudley Metropolitan Borough Council**  
 and Co-ordinator, **Dudley Safeguarding Children Board**

12.20 Questions and Discussion

12.30 Responding to Findings and Demonstrating Impact to  
 Achieve Lasting Improvement

- The impact on the case group
- Implications for frontline multi-agency practice
- Lessons learnt for the Local Safeguarding Children Board

**Cathy Griffiths**  
 Head of Quality (Children and Young People)  
**Gloucestershire County Council**

12.50 Questions and Discussion

13.00 Networking Lunch

14.00 Panel Discussion: Ensuring Quality and Accountability of  
 Reviews

*As Ofsted will no longer be evaluating SCRs how can we ensure  
 the quality of SCRs and communicate learning at a national and  
 regional level?*

Speakers from the morning sessions will be joined by

**Amanda Hatton**  
 Munro and Social Work Reform  
**Children's Improvement Board**

14.30 Piloting the Systems Methodology in Adult Safeguarding

*Examine the key benefits and challenges faced when applying  
 the systems methodology to adult serious case reviews*

**Jane Duncan**  
 Head of Safeguarding and Care Governance  
**Hampshire County Council**

14.50 Questions and Discussion

15.00 Networking Tea and Coffee Break

15.20 Running a Serious Case Review in Parallel with Criminal  
 Proceedings

- To what extent and in what format do we share information?
- Understanding how a SCR may affect a criminal investigation or domestic homicide review
- New processes and emerging issues

**Detective Inspector Russell Pearson**  
 Review Officer  
**Metropolitan Police Service**

15.40 Communicating with the Public and the Media

- Implications of publishing reports for the families involved
- Developing a clear communication strategy following a serious incident
- Handling media attention effectively

**Mark Ivory**  
 Policy and Communications Manager  
**The College of Social Work**

16.00 Session Questions and Discussion

16.10 Chair's Closing Remarks and Close of Conference



# Booking Form

## Serious Case Reviews

Tuesday 29th January 2013 – Central London

BOOKING SOURCE CODE: SMMK <small>PDF</small>
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### DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

#### Correspondence Address

Organisation
Address
Postcode

#### 1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


#### 2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


#### 3rd Delegate **\*BOOK A 3<sup>rd</sup> DELEGATE @ 1/2 PRICE**

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


### EASY WAYS TO BOOK

 FAX your completed form to 0870 165 8989

 ONLINE [www.capitaconferences.co.uk](http://www.capitaconferences.co.uk)

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 ENQUIRIES **0207 227 6537**

**EMAIL** [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk)

### PAYMENT DETAILS

**Public Sector** @ £350.00 plus VAT No. of delegates   
**Private Sector** @ £545.00 plus VAT No. of delegates   
**\*Concessionary Discount** @ £225.00 plus VAT No. of delegates

*\*Discounts cannot be combined*

*Charities registered with the Charity Commission, Tenant Groups, Patient Groups and Older People's Forums are eligible for this discount.*

**TOTAL NUMBER OF DELEGATES**

Charity Commission Registration No.

**TOTAL COST** £ \_\_\_\_\_

Your Purchase Order/Reference Number \_\_\_\_\_

### INVOICE ADDRESS

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Postcode	Telephone
Email	

**Payment terms are 30 days and payment must be received before the conference date.**  
We will issue an invoice upon receipt of your booking and payment can be made: online by credit/debit card; BACS or cheque.

**I have read the terms and conditions and understand the cancellation policy  
Signature required**

### Purchase of Delegate Pack Only

If you are unable to attend the event, but would like to receive supporting documentation please indicate below:

PDF Electronic Version @ £95 – plus VAT

Hard Copy Paper @ £95 – no VAT

*Invoices issued after the event when order processed. See payment options below.*

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Sort Code: 20-67-59  
Account No: 60864978  
Email remittances:  
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to 020 7504 3551

Please send payments, quoting conference code  
**HS01132**, to: Capita Business Services  
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### TERMS & CONDITIONS

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We regret that no refund can be made after  
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at any time.

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