

A One Day National Conference

# Early Intervention for Troubled Families

Friday 28th June 2013 – Central London



**Chair: Anne Longfield OBE**  
Chief Executive  
**4Children**

**Speakers Include:**

**Carey Oppenheim**  
Chief Executive  
**Early Intervention Foundation (EIF)**

**Tammy Fevrier**  
Head of Family Policy Division  
**Department for Work and Pensions**

**Rachel Egan**  
Assistant Director for Commissioning  
and Performance  
**Birmingham City Council**

**Nicky Dawson**  
Priority Families Programme Coordinator  
**Nottingham City Council**

**Lisa Parker**  
Operations Manager  
**West Yorkshire Probation Trust**

**Sarah Lack**  
Centre Leader  
**Tollgate Children's Centre**

**Neil Robinson**  
Early Intervention Family Support Project  
Manager  
**Worcestershire County Council**

Contributors

## Early Intervention for Troubled Families

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### About the Event

Capita's Early Intervention for Troubled Families Conference gives you a valuable insight into the important role of the newly formed **Early Intervention Foundation** and progress made in rolling out the national Troubled Families programme. With the publication of the **Social Justice Strategy** and the **Social Justice Outcomes Framework in 2012** as well as the increasing focus on **payment by results (PbR) to incentivise evidence-based services**, this important conference provides a strategic and practical overview on designing services that prioritise prevention.

Bringing together **leading policy makers and practitioners from pioneering local areas**, this conference provides you with crucial guidance on **implementing a solid outcomes framework** to monitor the success of interventions and their cost-benefit.

Key topics to be covered at this event closely follow the **priorities outlined in the cross-government troubled families agenda**, including:

- **Incentivising outcomes through payment by results schemes**
- **Commissioning integrated services** that engage holistically with families
- Implementing **evidence-based models and interventions**
- Achieving the **most effective use of data** to facilitate **information sharing across partner agencies**

Do not miss this opportunity to hear best practice and learn how to **effectively embed early intervention and prevention strategies** across services to ensure **positive outcomes for the whole family**.

### Benefits of Attending

- You will hear from the **Department for Work and Pensions** on evolving policy around the **national Troubled Families programme** and analysis of the Social Justice Outcomes Framework
- Gain advice on **capturing, monitoring and measuring outcomes** when delivering evidence-based interventions
- Explore successful approaches to **raising achievement of vulnerable children** by **reducing barriers to learning** and reducing referrals to specialist services
- Benefit from guidance on how to **target services at those who need it most**
- Understand how to work intensively with families to **develop their parenting and life skills**
- Be inspired by **innovative partnerships between Children's Centres and health services** that provide vulnerable families with a **tailored package of support**



### Who Should Attend

All those involved in delivering and commissioning early intervention services:

- Children and Youth Services Strategy and Commissioning Teams
- Early Intervention and Troubled Families Teams
- Family Support and Outreach Teams
- Family Information Services
- Early Years Teams and Children's Centres
- Safeguarding Children Teams
- Community Services Teams
- Youth Offending Teams
- Adoption and Fostering Teams
- Police and Criminal Justice Sector
- Housing and Health Providers
- Private, Voluntary and Community Sector

### Forthcoming Events

**Payment by Results in Public Services** – Wednesday 15th May – Central London

**Improving Outcomes for Disabled Children and their Families**  
Monday 20th May – Central London

**Third Sector Commissioning** – Wednesday 10th July – Central London

### Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Matt Turton on 020 7960 7717 or email [matt.turton@capita.co.uk](mailto:matt.turton@capita.co.uk)

**09.20 Registration, Tea and Coffee**

**09.50 Chair's Opening Remarks**

**Anne Longfield OBE**, Chief Executive  
**4Children**

## Keynote Session

**10.00 Championing Early Intervention Programmes**

- Outlining the role of the Early Intervention Foundation in providing advice and support to local commissioners on evidence, social finance and payment by results
- Targeting funding and allocating resources to where they will have the greatest impact
- Effective multi-agency working to deliver holistic services
- Ensuring all children have the social and emotional capabilities to fulfil their potential

**Carey Oppenheim**, Chief Executive  
**Early Intervention Foundation (EIF)**

**10.25 Delivering The Troubled Families Programme**

- The financial framework for the Troubled Families programme's payment by results scheme
- Embedding employability into the programme
- Encouraging innovation in delivery and investment
- Social Justice Outcomes Framework - setting priorities and a new approach to measuring progress

**Tammy Fevrier**, Head of Family Policy Division  
**Department for Work and Pensions**

**10.50 Session Questions and Discussion**

**11.00 Networking Tea and Coffee Break**

## Measuring Progress Against Key Indicators

**11.30 Commissioning Evidence-Based Early Intervention Services**

- Talking with families and practitioners to gain qualitative intelligence on what works
- Putting in place the systems to capture more quantitative evidence over time

**Rachel Egan**  
Assistant Director for Commissioning and Performance  
**Birmingham City Council**

**11.55 Questions and Discussion**

**12.00 Adopting a Whole Family Approach to Service Delivery**

- Boosting the efforts of agencies already working with families by ensuring a key worker can coordinate and draw up individual action plans
- Designing tailor-made interventions to improve outcomes through multi-agency working

**Gary Davies**, Troubled Families Coordinator  
**Bristol City Council**

**12.25 Monitoring the Impact of Targeted Services**

- Ensuring that disadvantaged young people realise their potential and make an effective transition from education to work
- Providing the bridge between universal services and specialist provision

**Neil Robinson**, Early Intervention Family Support Project Manager,  
**Worcestershire County Council**

**12.50 Session Questions and Discussion**

**13.00 Networking Lunch**

**14.00 Transforming Service Provision to Deliver Intensive Family Services**

- Progress made by the Troubled Families programme and Community Budgets pilots in developing sustainable ways of working with families
- Engaging partners to effect long term service transformation
- Aligning existing and new initiatives to optimise resources

**David Weiss**  
Head of Business Transformation and Programmes  
**Kent County Council**

**14.20 Refining Multi-Agency Approaches**

- Examining the journey of cultural and system change across the partnership
- Leveraging approaches from one service to another, for example desistance thinking, whole family approaches and restorative frameworks
- Challenges, successes and learning from the Leeds' Payment by Results claim experience

**Lisa Parker**, Operations Manager  
**West Yorkshire Probation Trust**

**14.40 Session Questions and Discussion**

**14.50 Networking Tea and Coffee Break**

**15.10 Engaging with Families to Provide Targeted Support**

- Coordinating a multi-agency team around the family to create a plan with clear sanctions and rewards
- Challenging and motivating the family to meet goals and change negative behaviours

**Nicky Dawson**, Priority Families Programme Coordinator  
**Nottingham City Council**

**15.30 Improving Children's and Parents' Educational and Personal Development**

- Holding multi-agency meetings to design bespoke packages of care and agree pertinent roles
- Improving the health and wellbeing of children and their families through partnership working with health services

**Sarah Lack**, Centre Leader, **Tollgate Children's Centre**

**15.50 Session Questions and Discussion**

**16.00 Chair's Closing Remarks and Close of Conference**



# Booking Form

## Early Intervention for Troubled Families

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<b>BOOKING SOURCE CODE: SMMK</b> DF
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### DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

#### Correspondence Address

Organisation
Address
Postcode

#### 1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


#### 2nd Delegate \* BOOK 2 DELEGATES AND GET 20% OFF

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


#### 3rd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


### EASY WAYS TO BOOK

 FAX your completed form to 0870 165 8989

 ONLINE [www.capitaconferences.co.uk](http://www.capitaconferences.co.uk)

 POST your completed form to:  
Capita Conferences Administration, 4th Floor,  
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**\*20% off  
bookings  
for 2  
delegates**

 ENQUIRIES **0207 227 6537**

**EMAIL** [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk)

### PAYMENT DETAILS

**Public sector** @ £350.00 plus VAT No. of delegates   
**Private Sector** @ £545.00 plus VAT No. of delegates   
**\*Concessionary Discount** @ £225.00 plus VAT No. of delegates

*Only Charities Registered with the Charity Commission and OSCR are eligible for this discount.  
Please provide registration number below.*

**TOTAL NUMBER OF DELEGATES**

Charity Commission/OSCR Registration No.

**Attend with a colleague from your local area and receive a 20% discount on both places.**

*Booking details for both delegates must be received as part of the same booking.*

*\*Discounts cannot be combined.*

**TOTAL COST** £

Your Purchase Order/Reference Number

### INVOICE ADDRESS

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Postcode	Telephone
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**Payment terms are 30 days and payment must be received before the conference date.**  
We will issue an invoice upon receipt of your booking and payment can be made: online by credit/debit card; BACS or cheque.

**I have read the terms and conditions and understand the cancellation policy  
Signature required**

#### Purchase of Delegate Pack Only

If you are unable to attend the event, but would like to receive supporting documentation please indicate below:

PDF Electronic Version @ £95 – plus VAT

Hard Copy Paper @ £95 – no VAT

*Invoices issued after the event when order processed. See payment options below.*

### PAYMENT INFORMATION

**Payments to CAPITA BUSINESS SERVICES LTD.**

Bank: Barclays Bank Plc  
Sort Code: 20-67-59  
Account No: 60864978  
Email remittances:  
**cbremittances@capita.co.uk** or fax  
to 020 7504 3551

Please send payments, quoting conference code  
**C06133**, to: Capita Business Services  
Ltd. Accounts Receivable, PO Box 212, Faverdale  
Industrial Estate, Darlington DL1 9HN.

A VAT invoice will be issued on receipt of payment  
VAT No: 618 1841 40

### HOTEL ACCOMMODATION

The conference fees do not include accommodation.  
For discounted accommodation rates, please  
contact Capita Business Travel on Tel: 0871 521 9816  
or email [capexternal@capita.co.uk](mailto:capexternal@capita.co.uk). Please quote the  
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### TERMS & CONDITIONS

**CANCELLATIONS** confirmed in writing 14 days  
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We regret that no refund can be made after  
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at any time.

Capita are not able to offer refunds for  
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**VENUE AND REGISTRATION DETAILS** will  
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**PROGRAMME AMENDMENTS** Capita reserves  
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notice due to unforeseen circumstances.

#### CHANGE OF DETAILS

Have your details changed, are they incorrect or  
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Please email: [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk).

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