

A One Day National Conference

# Early Intervention for Troubled Families

Friday 28th June 2013 – Central London



**Chair: Anne Longfield OBE**  
Chief Executive  
**4Children**

**Speakers Include:**

**Carey Oppenheim**  
Chief Executive  
**Early Intervention Foundation (EIF)**

**Tammy Fevrier**  
Head of Family Policy Division  
**Department for Work and Pensions**

**Rachel Egan**  
Assistant Director for Commissioning  
and Performance  
**Birmingham City Council**

**Nicky Dawson**  
Priority Families Programme Coordinator  
**Nottingham City Council**

**Lisa Parker**  
Operations Manager  
**West Yorkshire Probation Trust**

**Sarah Lack**  
Centre Leader  
**Tollgate Children's Centre**

**Neil Robinson**  
Early Intervention Family Support Project  
Manager  
**Worcestershire County Council**

Contributors

## Early Intervention for Troubled Families

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### About the Event

Capita's Early Intervention for Troubled Families Conference gives you a valuable insight into the important role of the newly formed **Early Intervention Foundation** and progress made in rolling out the national Troubled Families programme. With the publication of the **Social Justice Strategy** and the **Social Justice Outcomes Framework in 2012** as well as the increasing focus on **payment by results (PbR) to incentivise evidence-based services**, this important conference provides a strategic and practical overview on designing services that prioritise prevention.

Bringing together **leading policy makers and practitioners from pioneering local areas**, this conference provides you with crucial guidance on **implementing a solid outcomes framework** to monitor the success of interventions and their cost-benefit.

Key topics to be covered at this event closely follow the **priorities outlined in the cross-government troubled families agenda**, including:

- **Incentivising outcomes through payment by results schemes**
- **Commissioning integrated services** that engage holistically with families
- Implementing **evidence-based models and interventions**
- Achieving the **most effective use of data** to facilitate **information sharing across partner agencies**

Do not miss this opportunity to hear best practice and learn how to **effectively embed early intervention and prevention strategies** across services to ensure **positive outcomes for the whole family**.

### Benefits of Attending

- You will hear from the **Department for Work and Pensions** on evolving policy around the **national Troubled Families programme** and analysis of the Social Justice Outcomes Framework
- Gain advice on **capturing, monitoring and measuring outcomes** when delivering evidence-based interventions
- Explore successful approaches to **raising achievement of vulnerable children** by **reducing barriers to learning** and reducing referrals to specialist services
- Benefit from guidance on how to **target services at those who need it most**
- Understand how to work intensively with families to **develop their parenting and life skills**
- Be inspired by **innovative partnerships between Children's Centres and health services** that provide vulnerable families with a **tailored package of support**



### Who Should Attend

All those involved in delivering and commissioning early intervention services:

- Children and Youth Services Strategy and Commissioning Teams
- Early Intervention and Troubled Families Teams
- Family Support and Outreach Teams
- Family Information Services
- Early Years Teams and Children's Centres
- Safeguarding Children Teams
- Community Services Teams
- Youth Offending Teams
- Adoption and Fostering Teams
- Police and Criminal Justice Sector
- Housing and Health Providers
- Private, Voluntary and Community Sector

### Forthcoming Events

**Payment by Results in Public Services** – Wednesday 15th May – Central London

**Improving Outcomes for Disabled Children and their Families**  
Monday 20th May – Central London

**Third Sector Commissioning** – Wednesday 10th July – Central London

### Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Matt Turton on 020 7960 7717 or email [matt.turton@capita.co.uk](mailto:matt.turton@capita.co.uk)

**09.20 Registration, Tea and Coffee**

**09.50 Chair's Opening Remarks**

**Anne Longfield OBE**, Chief Executive  
**4Children**

## Keynote Session

**10.00 Championing Early Intervention Programmes**

- Outlining the role of the Early Intervention Foundation in providing advice and support to local commissioners on evidence, social finance and payment by results
- Targeting funding and allocating resources to where they will have the greatest impact
- Effective multi-agency working to deliver holistic services
- Ensuring all children have the social and emotional capabilities to fulfil their potential

**Carey Oppenheim**, Chief Executive  
**Early Intervention Foundation (EIF)**

**10.25 Delivering The Troubled Families Programme**

- The financial framework for the Troubled Families programme's payment by results scheme
- Embedding employability into the programme
- Encouraging innovation in delivery and investment
- Social Justice Outcomes Framework - setting priorities and a new approach to measuring progress

**Tammy Fevrier**, Head of Family Policy Division  
**Department for Work and Pensions**

**10.50 Session Questions and Discussion**

**11.00 Networking Tea and Coffee Break**

## Measuring Progress Against Key Indicators

**11.30 Commissioning Evidence-Based Early Intervention Services**

- Talking with families and practitioners to gain qualitative intelligence on what works
- Putting in place the systems to capture more quantitative evidence over time

**Rachel Egan**  
Assistant Director for Commissioning and Performance  
**Birmingham City Council**

**11.55 Questions and Discussion**

**12.00 Adopting a Whole Family Approach to Service Delivery**

- Boosting the efforts of agencies already working with families by ensuring a key worker can coordinate and draw up individual action plans
- Designing tailor-made interventions to improve outcomes through multi-agency working

**Gary Davies**, Troubled Families Coordinator  
**Bristol City Council**

**12.25 Monitoring the Impact of Targeted Services**

- Ensuring that disadvantaged young people realise their potential and make an effective transition from education to work
- Providing the bridge between universal services and specialist provision

**Neil Robinson**, Early Intervention Family Support Project Manager,  
**Worcestershire County Council**

**12.50 Session Questions and Discussion**

**13.00 Networking Lunch**

**14.00 Transforming Service Provision to Deliver Intensive Family Services**

- Progress made by the Troubled Families programme and Community Budgets pilots in developing sustainable ways of working with families
- Engaging partners to effect long term service transformation
- Aligning existing and new initiatives to optimise resources

**David Weiss**  
Head of Business Transformation and Programmes  
**Kent County Council**

**14.20 Refining Multi-Agency Approaches**

- Examining the journey of cultural and system change across the partnership
- Leveraging approaches from one service to another, for example desistance thinking, whole family approaches and restorative frameworks
- Challenges, successes and learning from the Leeds' Payment by Results claim experience

**Lisa Parker**, Operations Manager  
**West Yorkshire Probation Trust**

**14.40 Session Questions and Discussion**

**14.50 Networking Tea and Coffee Break**

**15.10 Engaging with Families to Provide Targeted Support**

- Coordinating a multi-agency team around the family to create a plan with clear sanctions and rewards
- Challenging and motivating the family to meet goals and change negative behaviours

**Nicky Dawson**, Priority Families Programme Coordinator  
**Nottingham City Council**

**15.30 Improving Children's and Parents' Educational and Personal Development**

- Holding multi-agency meetings to design bespoke packages of care and agree pertinent roles
- Improving the health and wellbeing of children and their families through partnership working with health services

**Sarah Lack**, Centre Leader, **Tollgate Children's Centre**

**15.50 Session Questions and Discussion**

**16.00 Chair's Closing Remarks and Close of Conference**



# Booking Form

## Early Intervention for Troubled Families

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<b>BOOKING SOURCE CODE: SMMK</b> DF
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### DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

#### Correspondence Address

Organisation
Address
Postcode

#### 1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


#### 2nd Delegate \* BOOK 2 DELEGATES AND GET 20% OFF

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


#### 3rd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	

### EASY WAYS TO BOOK

 FAX your completed form to 0870 165 8989

 ONLINE [www.capitaconferences.co.uk](http://www.capitaconferences.co.uk)

 POST your completed form to:  
Capita Conferences Administration, 4th Floor,  
Barnard's Inn, 86 Fetter Lane, London, EC4A 1EN

**\*20% off  
bookings  
for 2  
delegates**

 ENQUIRIES **0207 227 6537**

**EMAIL** [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk)

### PAYMENT DETAILS

**Public sector** @ £350.00 plus VAT No. of delegates   
**Private Sector** @ £545.00 plus VAT No. of delegates   
**\*Concessionary Discount** @ £225.00 plus VAT No. of delegates

*Only Charities Registered with the Charity Commission and OSCR are eligible for this discount.  
Please provide registration number below.*

**TOTAL NUMBER OF DELEGATES**

Charity Commission/OSCR Registration No.

**Attend with a colleague from your local area and receive a 20% discount on both places.**

*Booking details for both delegates must be received as part of the same booking.*

*\*Discounts cannot be combined.*

**TOTAL COST** £

Your Purchase Order/Reference Number

### INVOICE ADDRESS

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Postcode	Telephone
Email	

**Payment terms are 30 days and payment must be received before the conference date.**  
We will issue an invoice upon receipt of your booking and payment can be made: online by credit/debit card; BACS or cheque.

**I have read the terms and conditions and understand the cancellation policy  
Signature required**

#### Purchase of Delegate Pack Only

If you are unable to attend the event, but would like to receive supporting documentation please indicate below:

PDF Electronic Version @ £95 – plus VAT

Hard Copy Paper @ £95 – no VAT

*Invoices issued after the event when order processed. See payment options below.*

### PAYMENT INFORMATION

**Payments to CAPITA BUSINESS SERVICES LTD.**

Bank: Barclays Bank Plc  
Sort Code: 20-67-59  
Account No: 60864978  
Email remittances:  
**cbremittances@capita.co.uk** or fax  
to 020 7504 3551

Please send payments, quoting conference code  
**C06133**, to: Capita Business Services  
Ltd. Accounts Receivable, PO Box 212, Faverdale  
Industrial Estate, Darlington DL1 9HN.

A VAT invoice will be issued on receipt of payment  
VAT No: 618 1841 40

### HOTEL ACCOMMODATION

The conference fees do not include accommodation.  
For discounted accommodation rates, please  
contact Capita Business Travel on Tel: 0871 521 9816  
or email [capexternal@capita.co.uk](mailto:capexternal@capita.co.uk). Please quote the  
title of the Conference for preferential rates.

### TERMS & CONDITIONS

**CANCELLATIONS** confirmed in writing 14 days  
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an administration fee of £50.

We regret that no refund can be made after  
that date, although substitutions can be made  
at any time.

Capita are not able to offer refunds for  
cancellations arising from events outside of  
our control.

**VENUE AND REGISTRATION DETAILS** will  
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0870 400 1020.

**PROGRAMME AMENDMENTS** Capita reserves  
the right to alter the programme or venue without  
notice due to unforeseen circumstances.

#### CHANGE OF DETAILS

Have your details changed, are they incorrect or  
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Please email: [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk).

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