

Capita's 5th National Conference

Improving Dementia Care Early Intervention, Diagnosis and Quality Outcomes

Wednesday 25th April 2012 – Central London



Chair: Andrew Ketteringham
Strategic Advisor
Alzheimer's Society

Speakers Include:

Rt Hon Hazel Blears MP
Vice Chair
The All Party Parliamentary Group for
Dementia

Bill Wilson
Ambassador
Alzheimer's Society

Dr Wendy Kaiser
Strategic Lead for Mental Health
NHS South of Tyne and Wear

Charlotte Clow
Project Manager
Sussex Dementia Partnership

Pam Stopforth
Dementia Development Coordinator
PSS

Emma Spencer
Senior Nurse, Patient Experience
University Hospitals of Leicester NHS
Trust

Helene Shergold
Extra Care Services Manager
First Wessex Housing Group

Contributors

Improving Dementia Care

Wednesday 25th April 2012 – Central London

About the Event

Capita's 5th National Improving Dementia Care Conference ensures that you are able to measure your progress in meeting the objectives of **The National Dementia Strategy**. As developments in health and social care policy continue apace, the impact of **Health and Wellbeing Boards, Clinical Commissioning Groups** and **self-directed care** on the delivery of dementia services will be critical.

This well timed conference provides a vital opportunity to **ensure that you are working collaboratively** to provide the necessary **early intervention, high quality diagnosis and referrals** and **support** networks that will allow people with dementia to live independently and with dignity.

The key issues discussed at this conference include:

- Working in partnership to **develop appropriate care pathways**
- Ensuring the workforce is equipped to **deliver new models** of care
- Providing a **tailored package of care** in a range of settings
- Improving public and professional **awareness and understanding**

Don't miss the chance to hear from strategic leaders and front line professionals as they demonstrate **policy direction** and **innovative examples of local best practice**. Attend to gain the valuable tools your organisation needs to meet the required **outcomes for the management of dementia**.

Benefits of Attending

- Hear a policy update on how the management of dementia fits within the context of major policy developments proposed in the **Health and Social Care Bill**
- Assess the development of the **National Dementia Strategy** and local and national progress in meeting the aims and objectives that it sets out
- Ensure that you are providing opportunities to facilitate **early intervention and appropriate diagnosis**
- Explore how to work with partners to **commission a holistic care package** that delivers **improved outcomes**
- Learn how **local providers** are working to **improve the experience of people with dementia in a variety of settings**
- Understand how to **build the partnerships** necessary to deliver **an integrated and flexible service** that meets local needs



Who Should Attend

Representatives from:

- Dementia Care Teams
- Adult Social Care and Older People's Services
- Mental Health Teams
- Commissioners and Contract Teams
- Clinical Leads and Specialists
- Dementia Nurses
- Care Services Teams
- Personalisation Teams
- Community Health and Outreach Teams
- Housing and Extra Care Teams
- Memory Clinics
- Elderly Health Teams
- GPs and Consultants
- Third Sector Organisations
- User Led Organisations

Forthcoming Events

Payment by Results in Mental Health – Monday 26th March – Central London

Personalisation in Health and Social Care – Tuesday 27th March – Central London

Health and Wellbeing Boards – Monday 23rd April – Central London

Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Matt Turton on 0207 960 7717 or email matt.turton@capita.co.uk

09.20 Registration Tea and Coffee

09.45 Chair's Opening Remarks

Andrew Ketteringham, Strategic Advisor, **Alzheimer's Society**

Keynote Address

09.55 Improving the Care of People With Dementia

- Prioritising early intervention and diagnosis
- How can we improve diagnosis rates?

Rt Hon Hazel Blears MP, Vice Chair

The All Party Parliamentary Group for Dementia

10.15 Progress of The National Dementia Strategy

- The implications of the Health and Social Care Bill
- Delivering responsive tailored care throughout the dementia journey

Simon Williams, Director of Social Services, **London Borough of Merton** and National Dementia Strategy Lead, **ADASS**

10.35 Session Questions and Discussion

10.45 Facilitating Early Intervention

- Creating a single point of entry and a clear referral pathway
- Working collaboratively to avoid duplication and slippage
- Demonstrating improved response times
- Managing the balance between early diagnosis and misdiagnosis

Dr Marianna Leontis and Dr Ann Sloan

Consultants, Memory Assessment and Support Service
North Essex Partnership NHS Foundation Trust

11.05 Questions and Discussion

11.15 Networking Tea and Coffee Break

Meeting the Needs of the Local Population

11.35 Outcome Based Commissioning for Dementia

- Improving access to innovative services
- Involving a range of stakeholders in commissioning
- Meeting defined objectives that have a positive impact
- Evidencing improved outcomes

Dr Wendy Kaiser

Strategic Lead for Mental Health

NHS South of Tyne and Wear

11.55 Questions and Discussion

12.05 A 'Whole System' Collaborative Approach to Driving Forward Dementia Outcomes

- Demonstrating care pathway redesign across three local systems
- Auditing dementia care in acute hospitals
- Making the business case through whole-systems modelling

Charlotte Clow

Project Manager

Sussex Dementia Partnership

Sussex has the highest prevalence of dementia in the country

12.25 Questions and Discussion

12.35 Practical Training for Carers and Frontline Practitioners

- Providing insight for professionals and carers into the realities of what it is like to suffer from dementia
- Promoting dignity and understanding the needs of people with dementia
- Developing innovative models of learning at neighbourhood level

Pam Stopforth, Dementia Development Coordinator, **PSS**

12.55 Questions and Discussion

13.00 Networking Lunch

Afternoon Keynote Address

14.00 A Personal Experience of Dementia

- Dealing with a diagnosis
- Engaging with local services and the importance of a strong support network
- Encouraging wider recognition of dementia and its implications throughout society

Bill Wilson, Ambassador

Alzheimer's Society

14.20 Questions and Discussion

Tailoring Support in a Range of Settings

14.30 Improving Patient Experience in the Acute Setting

- Outcomes of the national dementia audit
- Raising awareness amongst staff of the specific needs of patients with dementia
- Reducing readmissions
- Ensuring effective continuity of care following discharge

Emma Spencer

Senior Nurse, Patient Experience

University Hospitals of Leicester NHS Trust

14.50 Questions and Discussion

15.00 Dementia Services in the Community

- Accommodation, care and support for people with dementia
- Providing an integrated support network for people with dementia and their carers
- Promoting individual requirements and dignity

Stephen Phillips, Commissioning Manager and

Jane Foster, Training Manager, Adult Care

Derbyshire County Council

15.20 Developing and Managing Extra Care for People With Dementia

- Making referrals at an early stage
- Adapting the living environment for people with dementia
- Ensuring appropriate training for frontline staff

Helene Shergold, Extra Care Services Manager, **First Wessex**

and **Lesley Shenton**, Housing Community Care Advisor

Eastleigh Borough Council & Hampshire County Council

15.40 Session Questions and Discussion

15.50 Chair's Closing Remarks and Close of Conference



Booking Form

Improving Dementia Care

Wednesday 25th April 2012 – Central London

BOOKING SOURCE CODE: SMMK _{DF}

DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

Correspondence Address

Organisation
Address
Postcode

1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


2nd Delegate


Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	


3rd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Department	
Email	
Telephone	
Dietary/Access requirements	

EASY WAYS TO BOOK


 FAX your completed form to 0870 165 8989

 ONLINE www.capitaconferences.co.uk

 POST your completed form to:
Capita Conferences Administration, Ground Floor,
17-19 Rochester Row, London, SW1P 1LA

Book a 3rd
delegate @
1/2 price

This offer may not be
used in conjunction
with other discount

 ENQUIRIES 0207 227 6537

EMAIL conference.events@capita.co.uk

PAYMENT DETAILS

Public Sector @ £350.00 plus VAT No. of delegates

Private Sector @ £545.00 plus VAT No. of delegates

***Concessionary Discount** @ £225.00 plus VAT No. of delegates

**Discounts cannot be combined*

*Charities registered with the Charity Commission, Tenant Groups,
Patient Groups and Older People's Forums are eligible for this discount.*

TOTAL NUMBER OF DELEGATES

Charity Commission Registration No.

TOTAL COST £ _____

Your Purchase Order/Reference Number _____

INVOICE ADDRESS

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Postcode	Telephone
Email	

Payment terms are 30 days and payment must be received before the conference date.
We will issue an invoice upon receipt of your booking and payment can be made: online by credit/debit card; BACS or cheque.

**I have read the terms and conditions and understand the cancellation policy
Signature required**

Purchase of Delegate Pack Only

If you are unable to attend the event, but would like to receive supporting documentation please indicate below:

PDF Electronic Version @ £95 – plus VAT

Hard Copy Paper @ £95 – no VAT

Invoices issued after the event when order processed. See payment options below.

PAYMENT INFORMATION

Payments to CAPITA BUSINESS SERVICES LTD.

Bank: Barclays Bank Plc
Sort Code: 20-67-59
Account No: 60864978
Email remittances:
csremittances@capita.co.uk or fax
to 020 7504 3551

Please send payments, quoting conference code
HS04122, to: Capita Business Services
Ltd. Accounts Receivable, PO Box 212, Faverdale
Industrial Estate, Darlington DL1 9HN.

A VAT invoice will be issued on receipt of payment
VAT No: 618 1841 40

HOTEL ACCOMMODATION

The conference fees do not include accommodation.
For discounted accommodation rates, please
contact Capita Business Travel on Tel: 0871 521 9816
or email capexternal@capita.co.uk. Please quote the
title of the Conference for preferential rates.

TERMS & CONDITIONS

CANCELLATIONS confirmed in writing 14 days
before the conference date will be refunded, minus
an administration fee of £50.

We regret that no refund can be made after
that date, although substitutions can be made
at any time.

Capita are not able to offer refunds for
cancellations arising from events outside of
our control.

VENUE AND REGISTRATION DETAILS will
be sent within 14 days of the event date. We
cannot be held responsible for non arrival of this
information, if you have not received within
7 days of the event date, please call us on
0870 400 1020.

PROGRAMME AMENDMENTS Capita reserves
the right to alter the programme or venue without
notice due to unforeseen circumstances.

CHANGE OF DETAILS
Have your details changed, are they incorrect or
you do not wish to receive any future mailings?
Please email: conference.events@capita.co.uk.

DATA PROTECTION

Capita Business Services Ltd may use your
details to send you information about our
future conferences and services. If you
would prefer not to receive this information,
please tick this box.

© COPYRIGHT 2012.

