

Capita's 6th National Conference

Neighbourhood Management

Empowering Communities and Sustaining Services

Friday 23rd April 2010 – Central London

Chair: Councillor Richard Kemp, Deputy Chair
Local Government Association

Speakers Include:

Representative
National Association
of Neighbourhood
Management (NANM)

Fred Scholey
Senior Neighbourhood
Manager
Corby Borough Council

James Sandy
Community Engagement
Manager
Portsmouth City Council

Vince Howe
Associate
Participatory Budgeting Unit

Trevor Hopkins
Principal Consultant
Healthy Communities Team
Improvement and
Development Agency (IDeA)

Darryl Telles
Neighbourhoods Manager
Community Engagement
Division
Southwark Council

Communities

Communities



Contributors

CAPITA
CONFERENCES


NANM the national association for
neighbourhood management


the **PBUnit**
making people count

I&DeA
improvement and development agency



A Capita Conference

Neighbourhood Management

Friday 23rd April 2010 – Central London

Capita's 6th National Neighbourhood Management Conference brings together key organisations from across the public sector to provide valuable strategies to improve outcomes in your neighbourhood. As central government funding draws to a close, organisations need to focus on how to **mainstream neighbourhood management services and maintain momentum of funded initiatives.**

Partnership working and community engagement are essential for the development and sustainability of these services. This timely conference welcomes practitioners from across the country to disseminate best practice for working with residents to drive change forward and make neighbourhoods better places to live.

Agenda highlights include:

- National and local perspectives on **taking neighbourhood management forward in 2010**
- Successful case studies on using **Participatory Budgeting** to enhance communities and spend more efficiently
- Strategies for **productive partnership working and involvement of residents** to ensure continuity of services

Don't miss the chance to hear from on the ground, experienced practitioners taking a community-wide approach to overcoming neighbourhood challenges. With case studies from **police, housing, health and children's services**, take away tried and tested methods for improving and regenerating your local area.

Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Alice Stuart on 020 7960 7721 or email alice.stuart@capita.co.uk

About us

Capita Conferences is one of the UK's leading conference providers to the public sector. For over 15 years we have attracted diverse and cross-cutting audiences from across the police, education, central and local government, health and the voluntary sector to our events. We provide neutral forums for learning as well as excellent networking opportunities and the chance to provide feedback on policy direct to the highest levels. We pride ourselves on our thoroughly researched, incisive programmes and have secured speakers including leading politicians, Government ministers, senior civil servants, directors of charities, expert practitioners and renowned academics. We have built our reputation by working in partnership with, and on the advice of, key government departments, experts and pressure groups.

Benefits of Attending

- Receive guidance on **continuing your neighbourhood strategy with reduced funding allocations and additional budget restraints**
- Learn how to **embed Participatory Budgeting (PB)** into a wider strategy for decision making
- Understand how to **empower communities to achieve lasting results** through case studies and new approaches
- Overcome difficulties of integrated working to **reap the benefits of joining up services**
- Identify strategies to **extend your neighbourhood service** to less heard groups
- Hear how **holistic neighbourhood management can be delivered through housing providers**



Who Should Attend

- Neighbourhood Management Teams
- Neighbourhood Coordinators
- Councillors
- Neighbourhood Wardens
- Town Centre Managers
- Estate Managers
- Strategy and Partnership Managers
- Performance Managers
- Regeneration Partnerships
- Economic Development and Regeneration Teams
- Local Strategic Partnerships
- Sustainable Communities Teams
- Neighbourhood Renewal Teams
- Community and Voluntary Relations Teams
- Community Development Teams
- Community Empowerment and Engagement Teams
- Community Partnership Teams
- Community Safety Teams and Operational Support Police
- ASB Teams
- Neighbourhood Policing Teams
- CDRPs
- Local Authority Housing Teams
- RSLs
- Tenant Engagement and Resident Participation Teams
- Community Services
- Total Place Programme Teams
- Finance Officers
- Youth Services
- New Deal for Communities
- Government Office Networks

Forthcoming Events for 2010

Social Exclusion of Older People – Tuesday 30th March 2010 – Central London

Preventing Violent Extremism – Wednesday 26th May 2010 – Central London

Tenant Engagement – Thursday 27th May 2010 – Central London

Capita's event management service

Our event management service offers you the opportunity to tap into the resources and skills of a renowned market leader in the UK conference business. With ten years event management experience, we have a proven track record in co-ordinating a diverse range of events, from breakfast seminars to large-scale national policy conferences. Whether you require a complete package or selected aspects, Capita will tailor its services to meet your organisation's specific requirements. Contact Liz Brownbill on 020 7227 6569 or email liz.brownbill@capita.co.uk

CPD

To receive your certificate of attendance for CPD points please email capita.conferences@capita.co.uk quoting your name, booking reference number and the title of the event.

Programme

09.20 Registration, Tea and Coffee

09.40 Chair's Opening Remarks

Councillor Richard Kemp, Deputy Chair
Local Government Association (LGA)

09.50 Keynote Address: Succession and Sustainability of Neighbourhood Management Services

- A national perspective on neighbourhood management
- Sustaining projects without government funding
- Going forward: working in partnerships to achieve more with less

Representative

National Association of Neighbourhood Management (NANM)

10.10 Questions and Discussion

Participatory Budgeting

10.20 Empowering Communities through Participatory Budgeting (PB)

- What is Participatory budgeting ?
- Embedding PB into your neighbourhood
- The impact of community empowerment on decision making

Vince Howe, Associate, Participatory Budgeting Unit

10.40 A Successful Method of Building Community Cohesion and Democracy

- Tailoring approaches to suit local needs
- Practical issues in implementing PB in the community
- Achieving sustainable results

Richard Edwards, Neighbourhood Manager
Manton Community Alliance

11.00 Session Questions and Discussion

11.10 Tea and Coffee

Community Engagement

11.30 Developing an 'Asset Model' Approach to Engage Communities

- Challenging the 'deficit' model
- Tackling health inequalities: involving communities to improve planning, commissioning and delivery of health services
- Case studies: piloting the approach and lessons learnt

Trevor Hopkins, Principal Consultant, Healthy Communities Improvement and Development Agency (IDeA)

11.50 Strategies for Community Empowerment

- The challenges for community engagement: how do you get people interested in local government?
- Portsmouth's Take Part Pathfinder and Connecting Communities work
- Joining up engagement activity and the democratic process: reviewing neighbourhood forums

James Sandy, Community Engagement Manager
Portsmouth City Council

12.15 Session Questions and Discussion

Delivering Positive Results in the Community

12.30 Integration of Neighbourhood Policing and Neighbourhood Management

- Overcoming barriers to integrated working
- Establishing structures that ensure close local partnership working
- Benefits of offering a joined up delivery of services

Liz Broadley

Neighbourhood Manager

Ovendon and Mixendon Initiatives

12.50 Questions and Discussion

13.00 Lunch

14.00 A Mainstreamed Approach to Neighbourhood Management

- Funding through mainstream resources
- A community-wide approach to tackling problems in the neighbourhood
- Joint Action Group (JAG) initiatives: engaging a diverse range of the population
- Successful outcomes: reducing crime and anti-social behaviour

Fred Scholey

Senior Neighbourhood Manager, and

Craig Spence

Neighbourhood Manager

Corby Borough Council

14.20 Questions and Discussion

14.30 Supporting Children and Young People's Services

- Engaging with existing providers of services to young people
- Working with children and teenagers to identify gaps in services
- Joining up young people's initiatives at the neighbourhood level

Darryl Telles

Neighbourhoods Manager, Community Engagement Division
Southwark Council

14.50 Questions and Discussion

15.00 The Role of Housing Providers in Neighbourhoods

- Decent homes to decent lives
- Joined up services
- Collaborative investment
- Neighbourhood visions

Erika Rushton

Enterprise Director

Plus Dane Housing

15.20 Questions and Discussion


15.30 Chair's Closing Remarks and Close of Conference

Booking Form


Neighbourhood Management Conference

Friday 23rd April 2010 – Central London

Easy ways to book

 **FAX** your completed form to 0870 165 8989

 **ONLINE** www.capitaconferences.co.uk

 **POST** your completed form to: Capita Conferences Administration, Ground Floor, 17-19 Rochester Row, London, SW1P 1LA

 **ENQUIRIES** 0870 400 1020

****Book a 3rd delegate @ 1/2 price**
This offer may not be used in conjunction with other discounts

BOOKING REF CODE: EMMK

DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

Correspondence address

Organisation
Address
Post code

Invoice address (if different from above)

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Post code	
Telephone	

1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
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Dietary/Access requirements	

Payment details

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Public Sector (non Central Govt) @ £350.00 plus VAT No. of delegates

Central Govt and Agencies @ £445.00 plus VAT No. of delegates

Private Sector @ £545.00 plus VAT No. of delegates

****Concessionary Discount @ £225.00 plus VAT** No. of delegates

Only Charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

TOTAL COST £

Cheque enclosed

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I have read the terms and conditions and understand the cancellation policy.

Signature

Documentation*

If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

Please send me	<input type="checkbox"/> PDF @ £95 - plus VAT	NB: Documentation will be sent out after the event
	<input type="checkbox"/> Paper @ £95 - VAT not applicable	

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Documentation

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Discounts

**Special offers may not be used in conjunction with other discounts.

Terms & conditions

Venue and registration details will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

Cancellations confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

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