

Capita's 3rd National Conference

# Integrated Working Across the Children's Workforce

Thursday 22nd April 2010 – Central London

Chair: Joan Munro, National Advisor Workforce Strategy, IDeA

Speakers include:

**Veronica Wellington**  
CWDC National Programme  
Manager, Integrated Workforce  
Children's Workforce  
Development Council

**Rob Mayall**  
Assistant Director of Children's  
Services  
Lincolnshire County Council

**Jane Bayliss**  
Head of Workforce Strategy  
and Planning  
NHS Walsall

**John Skinner**  
Assistant Director Integrated  
Working  
North Somerset Council

**Rachel Howard**  
Family Pathfinder Project  
Manager  
Brighton and Hove City  
Council

**Val Weston**  
Teacher Advisor Healthy Schools,  
Targeted and Integrated Working  
Lancashire County Council

children

young people



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## A Capita Conference

### Integrated Working Across the Children's Workforce

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Capita's 3rd National Integrated Working Across the Children's Workforce Conference builds on progress towards implementing effective joint working putting the child at the heart of the services they receive.

With pressure to make savings across the public sector, it is crucial that stakeholders make integrated working practices more efficient. Attend this timely event to discover how, through **targeting resources and reducing unnecessary duplication**, you can secure the best outcomes for the most vulnerable children and young people in your community. Key issues addressed include:

- Update on progress towards the CWDC's **One Children's Workforce strategy**
- Building **common values and language**
- Overcoming barriers to **cultural change and workforce development**
- Developing the **Think Family approach** to integrated working
- Best practice and challenges for locality working
- **Supporting schools** as the first line of defence in preventative working
- Strengthening **information sharing** practices

Delivered through **informative plenary sessions** and **practical workshops**, this highly interactive event provides an opportunity to **assess progress to date, drive improvement and develop new approaches to current challenges** facing practitioners. Network and troubleshoot with colleagues who share your commitment to improving outcomes of all children and families through better integrated practice.

#### Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Alice Stuart on 020 7960 7721 or email [alice.stuart@capita.co.uk](mailto:alice.stuart@capita.co.uk)

#### About us

Capita Conferences is one of the UK's leading conference providers to the public sector. For over 15 years we have attracted diverse and cross-cutting audiences from across the police, education, central and local government, health and the voluntary sector to our events. We provide neutral forums for learning as well as excellent networking opportunities and the chance to provide feedback on policy direct to the highest levels. We pride ourselves on our thoroughly researched, incisive programmes and have secured speakers including leading politicians, Government ministers, senior civil servants, directors of charities, expert practitioners and renowned academics. We have built our reputation by working in partnership with, and on the advice of, key government departments, experts and pressure groups.

#### Benefits of Attending

- Get an update from the CWDC on the next steps for implementing the **One Children's Workforce framework**, the new **Integrated Qualifications Framework**
- Hear good practice on overcoming the challenges of joint working between **health and local authority partners**
- Benefit from interactive **workshop style sessions** allowing the opportunity to discuss key issues in a **roundtable setting** supported by leading case studies and practice
- Look at successful ways to embed **closer integrated working between adult and children's services**
- Explore a model of integrated working that supports the **21st Century School** and its staff as a key partner for **early intervention**
- Discuss how you can **develop robust information sharing practices** and the **impact of NeCAF** for your organisation
- Take away new approaches to effectively **managing staff and integrated processes in a co-located environment**



#### Who Should Attend

- Children's and Young People's Services
- Children's Trust Partnerships
- CAF Teams
- LSCBs and Safeguarding Children's Teams
- Integrated Working and Multi-Agency Working Teams
- Children's Workforce Planning and Development Teams
- Induction and Training Teams
- Early Intervention Teams
- Locality Teams
- Parent and Family Support Teams
- Adult Social Care Workforce
- Social Workers
- Information Sharing and Assessment Teams
- Community Health Teams
- Child Health Teams, CAMHS
- Health Visitors
- Early Years Workforce
- Children's Centres
- Extended Schools Managers
- Schools, Colleges and Further Education
- Integrated and Targeted Youth Support Services
- Educational Psychologists
- Education Welfare Teams
- 14-19 Project Teams
- Youth Offending Teams
- Community Services Teams
- Voluntary and Community Sector
- DCSF, NCLSCS, TDA, Skills for Health

#### Forthcoming Events for 2010

**Improving the Life Chances of Children in Care** – 17th March – Central London

**Developing the Adult Social Care Workforce** – 23rd March – Central London

**Children's Trusts** – 26th March – Central London

#### Capita's event management service

Our event management service offers you the opportunity to tap into the resources and skills of a renowned market leader in the UK conference business. With ten years event management experience, we have a proven track record in co-ordinating a diverse range of events, from breakfast seminars to large-scale national policy conferences. Whether you require a complete package or selected aspects, Capita will tailor its services to meet your organisation's specific requirements. Contact Liz Brownbill on 020 7227 6569 or email [liz.brownbill@capita.co.uk](mailto:liz.brownbill@capita.co.uk)

#### CPD

To receive your certificate of attendance for CPD points please email [capita.conferences@capita.co.uk](mailto:capita.conferences@capita.co.uk) quoting your name, booking reference number and the title of the event.

## Programme

09.20 Registration, Tea and Coffee

09.45 Extended Chair's Opening Remarks

- Learning objectives and outcomes
- Key challenges for integrated working

Joan Munro, National Advisor Workforce Strategy, IDeA

### Keynote Address

10.00 Achieving the Vision of the One Children's Workforce Framework

- Identifying areas for further development and challenges for delivering the One Children's Workforce
- Supporting Trusts and practitioners
- Refreshing the Common Core skills and knowledge
- The new quality framework for the CAF
- A spotlight on the Integrated Qualifications Framework

Veronica Wellington

CWDC National Programme Manager, Integrated Workforce Children's Workforce Development Council

10.25 Questions and Discussion

10.35 Building Common Values and Language for Integrated Working

- Establishing trust and a shared vision
- Driving change through local level engagement and ownership
- Overcoming language differences and assumptions between partners
- A health perspective on the challenges and approaches to closer integrated working

Jane Bayliss, Head of Workforce Strategy and Planning NHS Walsall and

Andy Stewart, Children's Services, Head of Prevention, Workforce and Partnerships Walsall Council

11.05 A Multi-Agency Approach to Workforce Development

- Developing common induction processes
- Integrated training and development
- Managing cultural change

Rob Mayall, Assistant Director of Children's Services Lincolnshire County Council

11.25 Session Questions and Discussion

11.35 Tea and Coffee

### Practical Workshops – Delegates split into 2 groups and attend both workshop sessions A and B as follows:

#### Group 1

11.55 Session A

13.30 Lunch

14.30 Session B

#### Group 2

11.55 Session B

13.30 Lunch

14.30 Session A

### Session A

#### Integrated Locality Working

Opportunity to discuss models for integrated working looking at how they are created, informed and managed. Examine North Somerset's locality model as a working case study and discuss the challenges and issues around:

- Co-locating services and bringing professions under one roof
- Multi-agency prevention
- Measuring outcomes and evaluating performance
- Supporting and managing the lead professional role
- Monitoring CAF and quality assurance

John Skinner, Assistant Director Integrated Working North Somerset Council

#### Embedding Good Practice for Information Sharing

- What else can be done to embed good information sharing so that it is part of everyday working practice?
- Identifying and overcoming cultural barriers and embedding confidence in frontline staff
- The impact NeCAF on information sharing: how can we best prepare staff for this change?

Alice Redfearn, CAF Training and Development Coordinator and Tracy Murphy Training Manager, Children's Workforce Development Group Suffolk County Council

### Session B

#### Preventative Working in the 21st Century School

Examine an integrated working model establishing schools as the foundation delivering the One Children's Workforce including:

- Enabling whole school reform and interventions focused on individuals
- The role of early support plans as the lever for change
- Uncovering evidence to support change
- Overcoming workforce challenges

Val Weston, Teacher Advisor, Healthy Schools Targeted and Integrated Working and

Danny Walsh, Integrated Working Policy Officer Lancashire County Council

#### Developing the 'Think Family' Approach to Integrated Working

Discuss the challenges and solutions to closer integrated working between adult and children's services including:

- Creating a shared vision between agencies
- Adapting the CAF and supporting the lead professional role
- Developing tailored interventions around the family
- Engaging and targeting families at risk
- Responding to staff training and development needs
- Measuring and evaluating outcomes

Rachel Howard, Family Pathfinder Project Manager and Carol King, Family Pathfinder Project Manager Brighton and Hove City Council


16.00 Chair's Closing Remarks and Close of Conference

# Booking Form


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### Easy ways to book

 **FAX** your completed form to 0870 165 8989

 **ONLINE** [www.capitaconferences.co.uk](http://www.capitaconferences.co.uk)

 **POST** your completed form to: Capita Conferences Administration, Ground Floor, 17-19 Rochester Row, London, SW1P 1LA

 **ENQUIRIES** 0870 400 1020

**\*\*Book a 3rd delegate @ 1/2 price**  
This offer may not be used in conjunction with other discounts

BOOKING REF CODE: MKRG

### DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

#### Correspondence address

Organisation
Address
Post code

#### Invoice address (if different from above)

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Post code	
Telephone	

#### 1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	

#### Dietary/Access requirements

#### 2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

### Payment details

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**Public Sector (non Central Govt) @ £350.00 plus VAT**  No. of delegates

**Central Govt and Agencies @ £445.00 plus VAT**  No. of delegates

**Private Sector @ £545.00 plus VAT**  No. of delegates

**\*\*Concessionary Discount @ £225.00 plus VAT**  No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

**TOTAL NUMBER OF DELEGATES**

**TOTAL COST** £

Cheque enclosed

Please invoice me

Your Purchase order/Reference number

Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date.

Credit/Debit card payments - **On receipt of your invoice**

Call our credit card hotline 0870 160 7630

or make an online payment at: [www.capitafinance.co.uk](http://www.capitafinance.co.uk)

I have read the terms and conditions and understand the cancellation policy.

Signature

#### Documentation\*

If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

Please send me	<input type="checkbox"/> PDF @ £95 - plus VAT	NB: Documentation will be sent out after the event
	<input type="checkbox"/> Paper @ £95 - VAT not applicable	

#### Methods of payment

All payments must be received before the Conference date.

**By Cheque:** Payable to **CAPITA BUSINESS SERVICES LTD.**

Please ensure delegate name(s), organisation and invoice number are written on the back.

**By BACS:** Bank: Barclays Bank Plc. Sort Code: 20-67-59. Account No: 60864978. Account Name: Capita Business Services Ltd. BACS remittance forms required as payment confirmation.

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Please send payments to: Capita Business Services Ltd. Accounts Receivable, PO Box 212 Faverdale Industrial Estate, Darlington DL1 9HN and quote

**CONFERENCE L04101**

A VAT invoice will be issued on receipt of payment. VAT No: 618 1841 40

#### Change of details

Have your details changed, are they incorrect or you do not wish to receive any future mailings? Please email: [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk) quoting the **booking reference code on the mailing label**. Our conferences are mailed in advance so there may be a short delay in your details being changed.

#### Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email [capexternal@capita.co.uk](mailto:capexternal@capita.co.uk). You must quote the title of the Conference for preferential rates.

#### Documentation

\*Invoices issued after the event when order processed. Payment by credit/debit card or BACS can be made upon receipt of invoice. If paying by cheque, invoice will act as a receipt.

#### Discounts

\*\*Special offers may not be used in conjunction with other discounts.

#### Terms & conditions

**Venue and registration details** will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

**Cancellations** confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

**Programme Amendments:** Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

#### Data protection

Capita Business Services Ltd may use your details to send you information about our further conferences and services. If you would prefer not to receive this information, please tick this box.

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